

## User access changed in minutes, not days

We've launched a proprietary application which substantially improves the process—and reduces the time it takes—to set up, modify and disable user accounts. The day-to-day tasks associated with system access during hiring, promoting, transferring, and terminating employees are easily handled with vcpi's Identity Management System (IMS) and its automated request, approval, and notification process.



The IMS incorporates role-based access control (RBAC), a best practice for healthcare industry compliance. The client-customized RBAC consistently standardizes role access across the company and provides access to individual users. IMS:

- automates Active Directory account and shared network access;
- creates a Citrix desktop login, email address and Exchange mailbox;
- enables or disables membership to the client's email distribution lists; and
- delivers new user emails.

IMS also integrates with a client's payroll system to create a unique employee identifier and to process batch provisioning requests.

## Your advantage

- The on-demand portal is fast and simple, with provisioning completed in as few as 15 minutes after approval
- User provisioning for Active Directory, Exchange, and Citrix
- Application provisioning for all applications, including PointClickCare
- IMS creates a robust audit log that helps clients better comply with the industry's role-based access regulations and provides better protection of resident, patient and company data
- Network and Exchange access is terminated immediately for any disable requests; submitters have the ability to specify disable dates if immediate termination isn't required
- Automatic email and data transfer options are available for disabled users

